## Claims

## What is claimed is:

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1. In a computer implemented system for storing and manipulating customer purchase information received from a plurality of sources, the computer system comprising a storage device for storing the customer purchase information and a processor for placing the customer purchase information, a method for organizing the customer purchase information comprising the steps of:

creating an organizational structure in the storage device, wherein the organizational structure comprises a plurality of categories, each category comprising a plurality of sub-categories arranged in a hierarchy;

receiving the customer purchase information; and

placing the customer purchase information into at least one of the plurality of categories and the plurality of sub-categories using the processor.

2. The method according to claim 1, wherein the step of placing customer purchase information further comprises:

placing the customer purchase information in a first subcategory; and

placing the customer information in one of the sub-category or the category above the first sub-category in the hierarchy.

3. /The method according to claim 2, further comprising the step of

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creating a customer preference based on the customer purchase information and the category and sub-category where the customer purchase information is located.

- 4. The method according to claim 1, wherein the customer
- 5 purchase information comprises at least one  $\phi$ f:
  - (a) a dollar amount of a customer purchase;
  - (b) a city where a customer purchase was made;
  - (c) a state where a customer purchase was made; and
  - (d) a store where a customer purchase was made.
  - 5. The method according to claim 1, further comprising the step of creating a customer preference based on the customer purchase information and the category and sub-category where the customer purchase information is located.
- 6. The method according to claim 1, wherein customer purchase information comprises customer purchase data for a plurality of individual customer purchases; and

wherein the step of placing customer purchase information comprises placing the customer purchase data for an individual customer purchase into at least one predetermined category or sub-category.

- 7. The method according to claim 1, wherein the customer purchase information is based on a method of payment, wherein the method of payment comprises at least one of:
  - (a) credit card purchases;

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- (b) debit card purchases; and
- (c) cheque purchases.
- 8. The method according to claim 1, further comprising the step of modifying the organizational structure based on the received customer purchase information.
- 9. The method according to claim 8, wherein the step of modifying includes at least one of:
  - (a) adding a category;
  - (b) adding a sub-category;
- (c) deleting a category;
  - (d) deleting a sub-category;
  - (e) merging a category; and
  - (f) merging a sub-category.
- 10. The method according to claim 1, wherein the step of placing the customer purchase information further comprises using a link file to direct the processor, the link file comprising a plurality of instructions directing the processor to place customer purchase information in a predetermined location in the organizational structure.
- The method according to claim 6, further comprising the step of creating a customer preference based on the placement of the customer purchase information into the at least one predetermined category or subcategory.

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12. The method according to claim 11, wherein the step of creating a customer preference further comprises:

combining customer purchase information for an individual customer located within a particular category or sub-category;

assigning a value to the combined customer purchase information; and creating a customer preference based on the assigned value.

- 13. The method according to claim 12, wherein the step of assigning a value includes assigning a value based on dollar amount of purchases made by a customer over a predetermined period of time.
- 10\_\_\_\_\_\_ 14. The method according to claim 10, wherein the predetermined location in the organizational structure is determined based on the customer purchase information.
  - 15. The method according to claim 12, further comprising the steps of:

creating a customer account; and
placing the customer preference in the customer account.

16. A system for manipulating customer purchase information received from a plurality of sources comprising:

means for creating an organizational structure in a storage means,
wherein the organizational structure comprises a plurality of categories, each
category comprising a plurality of sub-categories arranged in a hierarchy;
means for receiving the customer purchase information; and

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means for placing the customer purchase information into at least one of the plurality of categories and the plurality of sub-categories using the processor.

17. The system according to claim 16, wherein the means for placing customer purchase information further comprises:

means for placing the customer purchase information in a first subcategory; and

means for placing the customer information in one of the sub-category or the category above the first sub-category in the hierarchy.

18. The system according to claim 17, further comprising means for creating a customer preference based on the customer purchase information and the category and sub-category where the customer purchase information is located.

- 19. The system according to claim 16, wherein the customer purchase information comprises at least one of:
  - (a)/a dollar amount of a customer purchase;
  - (b) a city where a customer purchase was made;
  - (c) a state where a customer purchase was made; and
  - (d) a store where a customer purchase was made.

20. The system according to claim 16, further comprising means for creating a customer preference based on the customer purchase information and the category and sub-category where the customer purchase information is located.

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21. The system according to claim 16, wherein customer purchase information comprises customer purchase data for a plurality of individual customer purchases; and

wherein the means for placing customer purchase information comprises
means for placing the customer purchase data for an individual customer
purchase into at least one predetermined category or sub-category.

- 22. The system according to claim 16, wherein the customer purchase information is based on a method of payment, wherein the method of payment comprises at least one of:
- 10 (a) credit card purchases;
  - (b) debit card purchases; and
  - (c) cheque purchases.
  - 23. The system according to claim 16, further comprising means for modifying the organizational structure based on the received customer purchase information.
  - 24. The system according to claim 23, wherein modifying the organizational structure comprises at least one of:
    - (a) adding a category;
    - (b) adding a sub-category;
  - (c) deleting a category;
    - (d) deleting a sub-category;
    - (e) merging a category; and
    - (f) merging a sub-category.

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25. The system according to claim 16, wherein the means for placing the customer purchase information further comprises means for using a link file to direct the processor, the link file comprising a plurality of instructions directing the processor to place customer purchase information in a predetermined location in the organizational structure.

- 26. The system according to claim 21, further comprising means for creating a customer preference based on the placement of the customer purchase information into the at least one predetermined category or subcategory.
- 10 27. The system according to claim 26, wherein the means for creating a customer preference further comprises:

means for combining customer purchase information for an individual customer located within a particular category or sub-category;

means for assigning a value to the combined customer purchase information; and

means for creating/a customer preference based on the assigned value.

- 28. The system according to claim 27, wherein the means for assigning a value includes means for assigning a value based on dollar amount of purchases made by a customer over a predetermined period of time.
- 29. The system according to claim 25, wherein the predetermined location in the organizational structure is determined based on the customer purchase information.
  - 30. The method according to claim 27, further comprising:

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means for creating a customer account; and
means for placing the customer preference in the customer account.

31. In a computer implemented system for storing and manipulating customer purchase information received from a plurality of sources, the computer system comprising a purchase storage device for receiving the customer purchase information, an organizational structure storage device for storing the customer account information, and a processor for accessing and placing the customer purchase information, the method of creating a customer account comprising the steps of:

receiving customer purchase information at the purchase storage device;
accessing the customer purchase information from the purchase storage
device;

placing the customer purchase information in a predetermined location in the organizational structure storage device; and

creating a customer preference based on the placement of the customer purchase information in the organizational structure storage device.

- 32. The method according to claim 31, wherein the step of placing the customer purchase information includes using a link file to direct the processor.
- 33. The method according to claim 32, wherein the link file comprises a plurality of instructions directing the processor to access predetermined customer purchase information and place the accessed customer

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purchase information in a predetermined location in the organizational structure storage device.

- 34. The method according to claim 32, further comprising the step creating an organizational structure in the organizational structure storage device, wherein the organizational structure comprises a plurality of categories, each category comprising a plurality of sub-categories arranged in a hierarchy.
- 35. The method according to claim 34, wherein the link file comprises a plurality of instructions directing the processor to access predetermined customer purchase information and place the accessed customer purchase information in a predetermined category or sub-category of the organization structure.
- 36. The method according to claim 31, wherein the predetermined location in the organizational structure storage device is determined based on the customer purchase information.
- 37. The method according to claim 31, wherein the customer purchase information is based on a method of payment, wherein the method of payment comprises at least one of:
  - (a) credit card purchases;
  - (b) debit card purchases; and
- 20 (c) cheque/purchases.
  - 38. The method according to claim 31, further comprising the step creating an organizational structure in the organizational structure storage

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device, wherein the organizational structure comprises a plurality of categories, each category comprising a plurality of sub-categories arranged in a hierarchy.

39. The method according to claim 38, wherein customer purchase information includes customer purchase data for a plurality of individual customer purchases; and

wherein the step of placing customer purchase information includes placing the customer purchase data for an individual customer purchase into at least one predetermined category, or sub-category.

- 40. The method according to claim 38, further comprising the steps

  of modifying the organizational structure based on the received customer purchase information.
  - 41. The method according to claim 40, wherein the step of modifying comprises at least one of:
    - (a) adding a category;
- (b) adding a sub-category;
  - (c) deleting a category;
  - (d) deleting a sub-category;
  - (e) merging a category; and
  - (f) merging a sub-category.
  - 42. The method according to claim 31, wherein the step of creating a customer preference further comprises:

combining customer purchase information for an individual customer located within a particular category or sub-category;

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assigning a value to the combined customer purchase information; and creating a customer preference based on the assigned value.

- 43. The method according to claim 42, wherein the step of assigning a value includes assigning a value based on dollar amount of purchase made by a customer over a predetermined period of time.
- of:

  creating a customer account; and
  placing the customer preference in the customer account.
- 10\_ 45. A system for manipulating customer purchase information received from a plurality of sources comprising:

means for receiving customer purchase information;

means for accessing the customer purchase information and placing the customer purchase information in a predetermined location in an organizational structure storage means; and

means for creating a customer preference based on the placement of the customer purchase information in the organizational structure storage means.

- 46. The system according to claim 44, wherein placing the customer purchase information includes using a link file to direct the means for accessing and placing.
- 47. The method according to claim 46, wherein the link file comprises a plurality of instructions directing the accessing and placing means to access predetermined customer purchase information and place the accessed

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customer purchase information in a predetermined location in the organizational structure storage means.

- 48. The system according to claim 46, further comprising means for creating an organizational structure in the organizational structure storage means, wherein the organizational structure comprises a plurality of categories, each category comprising a plurality of sub-categories arranged in a hierarchy.
- 49. The system according to claim 48, wherein the link file comprises a plurality of instructions directing the accessing and placing means to access predetermined customer purchase information and place the accessed customer purchase information in a predetermined category or sub-category of the organization structure.
- 50. The system according to claim 45, wherein the predetermined location in the organizational structure storage means is determined based on the customer purchase information.
- 51. The system according to claim 45, wherein the customer purchase information is based on a method of payment, wherein the method of payment comprises at least one of:
  - (a) credit card purchases;
  - (b) debit card purchases; and
  - (c) cheque purchases.
- 52. The system according to claim 45, further comprising means for creating an organizational structure in the organizational structure storage

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means, wherein the organizational structure comprises a plurality of categories, each category comprising a plurality of sub-categories arranged in a hierarchy.

53. The system according to claim 52, wherein customer purchase information includes customer purchase data for a plurality of individual customer purchases; and

wherein the means for accessing and placing customer purchase information includes means for placing the customer purchase data for an individual customer purchase into at least/one predetermined category or subcategory.

- 54. The system according to claim 52, further comprising means for modifying the organizational structure based on the received customer purchase information.
- 55. The system according to claim 54, wherein modifying the organizational structure comprises at least one of:
- (a) adding a category;
  - (b) adding a sub-category;
  - (c) deleting a category;
  - (d) deleting a sub-category;
  - (e) merging/a category; and
- (f) merging a sub-category.
  - 56. The system according to claim 45, wherein the means for creating a customer preference further comprises:

means for combining customer purchase information for an individual customer located within a particular category or sub-category;

means for assigning a value to the combined customer purchase information; and

means for creating a customer preference based on the assigned value.

- 57. The system according to claim 56, wherein assigning a value includes assigning a value based on dollar amount of purchase made by a customer over a predetermined period of time.
  - The system according to claim 56, further comprising:

    means for creating a customer account; and

    means for placing the customer preference in the customer

account.

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